

# **CAPABILITY** STATEMENT

# ABOUT US

Patience Bulk Haulage, a family owned and operated company, continues to deliver reliable services and support to the mining, construction, civil and agricultural industries through the provision of bulk haulage services.

Our continued focus on building sustainable relationships with our clients has allowed us to become a market leader and successfully hold a retention rate of near 100 percent a true reflection of our team, reliable service and strict safety operations.

The company in its present state was formed in 1994, however, the Patience family's association with the haulage industry spans some 40 years.

Today the organisation boasts a dedicated, well-trained team of over 90 personnel, a fleet of over 50 trucks and administrative and workshop facilities in Geraldton and Perenjori.

Patience Bulk Haulage is committed to providing safe and reliable haulage services that deliver exceptional value to our clients and their projects.





# SERVICES

### Bulk Haulage

Operating a fleet of over 50 trucks to meet haulage demands across the Pilbara, Gascoyne, Goldfields and Mid West, Patience Bulk Haulage provide haulage services for clients in the mining, construction, civil and agricultural industries.

We fit all our trucks with the latest GPS and WIFI Dash Cams technology, giving us the ability to track the location of each truck and provide real time information to our clients and the progress of the project.

The electronic monitoring devices allow us to obtain accurate diagnosis of the state of our fleet, keeping our trucks on the road at a maximum rate of efficiency and reliability.

### Sand & Gravel

Sand and gravel are vital resources for economic expansion and development activities, serving as the foundation for road building and concrete production.

Patience Bulk Haulage supplies screened concrete sand and aggregates in and around the Mid West, Murchison, Gascoyne, Goldfields and Pilbara regions and lime sand to the agricultural industry.

We also own and maintain a large gravel pit used in the supply of MRWA specified base courses and sub-bases to clients for road projects. These are screened and preconditioned, resulting in a superior product.

# HEALTH, SAFETY & ENVIRONMENT

# Our **Health and Safety** Responsibility

Patience Bulk Haulage is committed to ensuring a safe and healthy working environment for all personnel. We believe that all work related injuries are preventable through adequate safety systems and procedures which work to detect, evaluate and manage any potential risks. There is no more important factor in the undertaking of anyone's job than prevention of injury or ill health to personnel in any of its own workplaces, or workplaces visited by Patience Bulk Haulage.

To achieve zero harm, the commitment and the cooperation of our employees, subcontractors and visitors is essential.

As an organisation we aim to continually review and improve our Occupational Health and Safety Management Systems to ensure compliance with Australian Standard 4801:2001.





### Our **Environmental** Responsibility

Patience Bulk Haulage is committed to minimising the impact of its operations on the environment to a statutory and socially acceptable level through the active implementation, maintenance and continuous improvement of our Environmental Management Systems which is continually reviewed to ensure compliance with ISO 14001.

We aim to protect human health, reduce our impact on the ecosystem and return our sites to a state compatible with a health environment.

Company Objectives relating to our Health, Safety & Environmental Policy's:

- Be a transport industry leader in workplace health and safety.
- Ensure risk management considerations are given equal status to other primary business objectives.
- Ensure safety systems are in place before any operation is carried out.
- Review and continually improve our Occupational Health, Safety and Environmental Systems.
- Employ competent and adequately trained personnel.

# **COMPANY VISION &** CORE VALUES

#### **Company Vision**

Our vision is to be the market leader of Bulk Haulage, offering best value to our clients in a safe and reliable manner.

### Core Company Values

**SUSTAINABILITY** – Providing our clients with only quality service and trust, ensuring sustainable relationships with new and existing clients.

**SAFETY** – We are committed to the wellbeing and safety of our employees, clients and the community. We ensure our people are adequately trained and follow strict safety operations and standards.

**RELIABILITY** – Our team is dedicated to each client and every project, providing a reliable and consistent service.

#### **Board members**

**Directors** John Patience Nola Patience

**General Manger** Doug Gorman





#### Lot 41 Edward Road PO Box 1807, Geraldton WA 6531

E pbhreception@patience.com.auP (08) 9920 4900

## www.patience.com.au